

KANNUR UNIVERSITY
PLANNING AND DEVELOPMENT BRANCH

NOTICE INVITING EXPRESSION OF INTEREST
For Providing High-Speed Internet Connectivity
At Thavakara Campus, Kannur University

PID/B1/9331/ KFON/2022

11.05.2026

1. Introduction

Kannur University invites Expression of Interest (EOI) from reputed Internet Service Providers (ISPs) for providing **dedicated high-speed internet connectivity** at its **Thavakara Campus**.

The objective is to ensure reliable, high-performance internet access to support academic, administrative, and research activities.

Last date and Time for submission of EOI	01.06.2026 at 3.00 pm
Date and Time for opening of EOI	01.06.2026 at 3.30 pm
Validity of Offer	3 years

2. Scope of Work

The selected service provider shall:

- Provide **1 Gbps dedicated internet bandwidth**
- Ensure **1:1 bandwidth ratio (uncontended)**
- Deliver connectivity through **optical fiber (OFC)**
- Install, configure, and commission the complete link
- Provide necessary equipment (if applicable)
- Ensure seamless integration with existing campus network
- Provide 24x7 technical support and monitoring

3. Technical Requirements

3.1 Bandwidth

- Minimum: **1 Gbps**
- Type: **Dedicated Leased Line (DLL)**
- Contention Ratio: **1:1**

3.2 Medium

- **Fiber Optic Connectivity (OFC)** – End-to-end
- Redundancy (preferred but optional): Dual path or ring topology

3.3 Service Level Agreement (SLA)



- **Uptime Guarantee:** Minimum 99.5% (or higher preferred)
- **Fault Repair Time:** Maximum 4 hours
- **Packet Loss:** Negligible (<1%)
- **Jitter:** Minimal and within acceptable limits

3.4 IP Requirements

- Minimum 6 Public Static IPs (expandable if required)

4. Prequalification Eligibility Criteria

Interested ISPs must meet the following: (Proof against each item should be submitted)

- Must be a **licensed Internet Service Provider**
- Minimum **3 years of experience** in providing leased line services
- Must have presence/service capability in **Kannur region**
- Proven experience in handling similar bandwidth (1 Gbps or above)
- Should have **Network Operations Center (NOC)** for 24x7 monitoring

Sl. No	Prequalification Criteria	Required Document
1	Must be a licensed Internet Service Provider	Copy of valid ISP License
2	Minimum 3 years of experience in providing leased line services	Work orders / completion certificates / client certificates / Invoices/billing records showing at least 3 years of service
3	Must have presence/service capability in Kannur region	office address proof / Self declaration
4	Proven experience in handling similar bandwidth (1 Gbps or above)	Work orders / client certificates / Invoices/billing records indicating bandwidth handled (≥ 1 Gbps)
5	Should have Network Operations Center (NOC) for 24x7 monitoring	Self-declaration

5. Deliverables

- End-to-end internet connectivity (1 Gbps)
- All required cabling, termination, and testing
- Installation report and link commissioning details
- SLA document
- Support and escalation matrix

Please visit the website www.kannuruniversity.ac.in.

The eligible and interested vendors may send detailed response with EOI in the prescribed format to "The Registrar, Kannur University, Thavakkara Campus, Civil Station P.O, Kannur - 570002".



Note: Response for EOI will not be considered unless it is complete. All supporting documents must accompany and to be submitted on or before the due date. Response received after stipulated date & time shall not be considered.

Registrar

To

1. Website
2. Notice Board

Encl: Proforma 1



Proforma 1 - Bidder Information

Name of the Bidder	
Address and other contact details of the Participant submitting the EoI	
Name, designation and address of the authorized legal representative and signatory of the EoI	
Name , designation , address and other contact details of the Contact person to whom all correspondence is to be addressed in respect of this EoI	
Address and contact details of Head Office in India	

